**RETURN POLICY**

Customers have up to 30 days after receiving their shipment to contact us in regards to a stock item return. Customers must have prior authorization and an RMA number before returning any item to AutoElectros.

**Note: Special order items as well as items that are non-stock are non-returnable.**

All stock items must be in acceptable condition:

* Have not been installed.
* In its original manufacturer packaging (No writing on packaging).
* In New Resalable Condition within 30 days of purchase.

All stock items will have a 15% restocking fee. It is the customer’s responsibility to pay for return shipping and to make sure that the shipment is packaged appropriately (according to shipping guidelines) to prevent damages. All returns are subject to a thorough inspection upon return to confirm that the return has been delivered as expected.

**Damaged shipment**

If a shipment gets damaged by one of our carriers, it is important for our customers to accept the shipment & notify us within 2 business days. Please do not discard any packaging and note if the outside of the package is damaged.